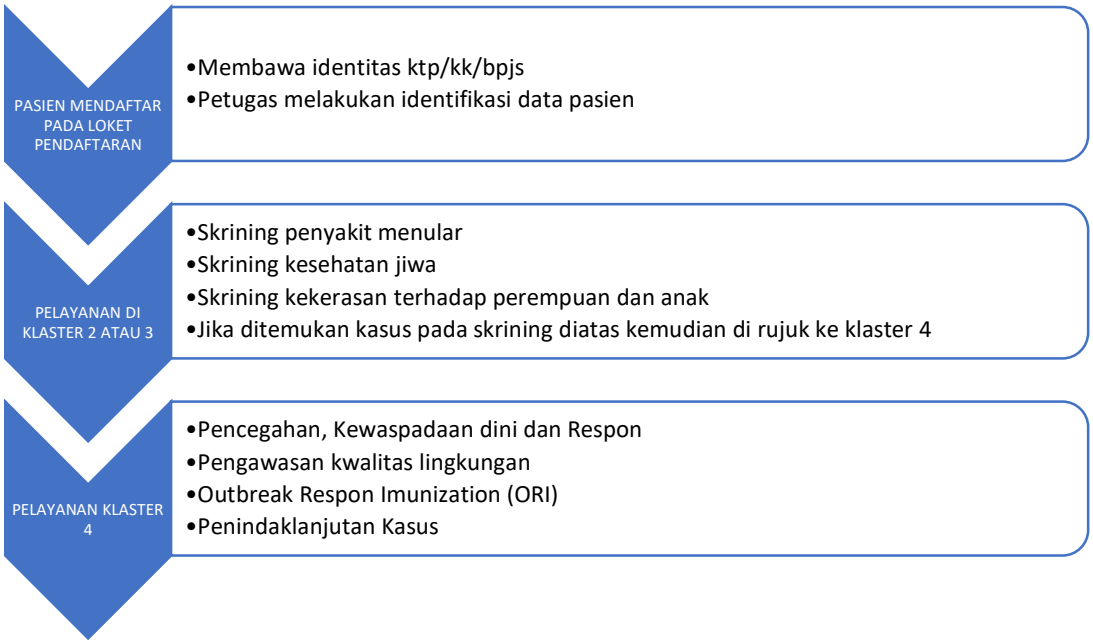Alur Pelayanan klister 4